



Patient and Public Involvement Interim Strategy

December 2019 – March 2020

1. Purpose

The purpose of this interim strategy is to outline an approach to Patient and Public Involvement (PPI) for the CCGs across Sussex for the period December 2019 – March 2020, whilst a future model and strategy for the CCGs and wider system is developed.

2. Our commitment to Patient and Public Involvement

CCGs across Sussex are committed to:

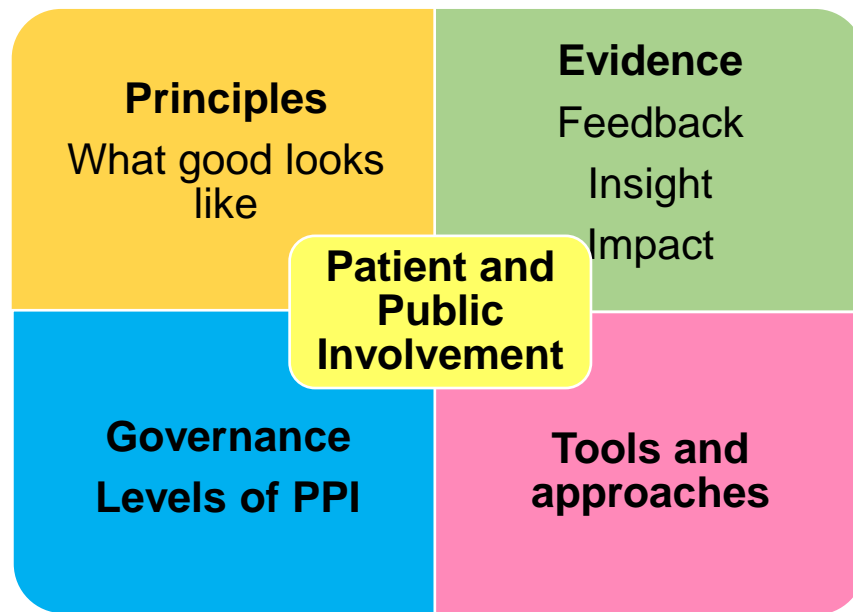
- Putting those who use our health services, and their carers, at the heart of all we do.
- Seeking the views and experiences of those who use health and related services, and ensuring these are used to shape and improve services.
- Understanding the diversity within our populations and the health inequalities experienced, and ensuring that our methods of involvement respond to, and help address, these issues.
- Being open and transparent about our work – including how feedback has had influence.
- Working in partnership with all of our local stakeholders with a collaborative approach, to ensure that we reach, hear from and involve as wide a range of people as possible.

3. Objectives for the period December 2019 – March 2020

- **To co-design an approach** to developing our system-wide strategy with key partners and our PPI Lay Members of our Governing Bodies.
- To **agree principles** across the system for effective Patient and Public Involvement.
- To **establish key approaches and tools** for effective Patient and Public Involvement across the wider system.
- To establish robust **governance and reporting mechanisms** for Patient and Public Involvement for the future reconfiguration of CCGs, and for the wider Sussex Health and Care Partnership.
- To agree “**what good looks like**”, and steps towards these goals.
- To develop a **model of triangulating feedback and insight** across the system, with clear methods of response and evaluation.
- To develop a Patient and Public Involvement **Evaluation Framework** for the system.

4. New model of integrated public involvement

This model for how public involvement is being developed across the system brings together the objectives. Across the system with key partners, principles for what good looks like will be agreed as will methods for capturing the evidence and identifying the impact of the involvement. Governance and reporting mechanisms will be robust to facilitate assurance and the tools and approaches for PPI will continue to be developed and enhanced.



5. Tools and approaches for engagement

The jigsaw diagram here begins to identify the many ways to involve the public and to hear from communities. It is important to use a variety of methods for capturing feedback and to use the information intelligently to provide insight for commissioning health and care services that are needed.



6. Developing a system wide Patient and Public Involvement Strategy

Task	Target date	Measurement
Develop a long term forward planner for PPI that reflects the CCG and wider system strategic objectives	April 2020	Planner produced
Monthly workshops with CCG PPI Lay Members	Ongoing	Meetings diarised
Regular meetings with Healthwatch leads	Ongoing (bi monthly)	Meetings diarised and feedback contributed to strategy development and implementation
Regular meetings with VCSE leads	Ongoing (bi monthly)	Meetings diarised and feedback contributed to strategy development and implementation
Engage with Primary Care to map out the most appropriate mechanisms for PPI across PCNs	End March 2020	Pilot models in place by end March 2020
	End April 2020	Strategy/model for PPI in PCNS co-produced with PCNS
Work with providers to understand current models of PPI and patient experience	End January 2020	Provider meeting by end December 2019
Link with System Wide work programmes to establish ways to ensure PPI is embedded these areas	Ongoing Monthly review	Through portfolio management meetings
:Link with local commissioning teams across the CCGs and Local Authorities to ensure PPI is embedded in all areas.	End March 2020	Mapping of key areas completed and key links identified

Map existing community assets to establish and maintain effective and productive networks	End March 2020	Mapping documents for each CCG/Local Authority area
Co ordinate a stakeholder workshop to co design and agree a new model	February 4 th 2020	Workshop held; report produced
Agree the level of support and expert guidance needed from NHS England to support the development of a new model	February 4th 2020	NHSE Attendance at stakeholder workshop
	End March 2020	Support package and resourcing agreed
Work with other systems across the county to share best practice	Ongoing	Information bank of range of approaches
	Ongoing	E- network established
Establish effective channels of communication to support reach and PPI	End February 2020	Channels mapped to involvement stage and stakeholder

7. Strategy Production and Review

A **full strategy** for the system (Sussex Health and Care Partnership) approach to Patient and Public Involvement will be produced by end April 2020. The strategy will be accompanied by an **action plan**, which will be reviewed and monitored through PPI Governance processes. Strategy review will be **annual**.